

We love to see you CMI'ling



Terms and Conditions | 7 Day Money Back Guarantee

At CMI Toyota we set the benchmark for peace of mind for those in the market to purchase a pre-owned car. We are confident, and firmly believe that our pre-owned vehicles are not only of the highest quality but offer the best value for your money. We're here to make buying a pre-owned car an enjoyable experience and ensure that when you leave our dealership, you leave cmi'ling. So, if for any reason you are not satisfied with your purchase, CMI Toyota will offer you a **7 Day Money Back Guarantee**.

If you wish to return a pre-owned vehicle purchased from CMI Toyota, for any reason, within 7 consecutive days of taking delivery then you will be entitled to a full refund of the purchase price, provided that both yourself and CMI Toyota can be returned to the same position both parties were in before the vehicle was purchased.

Your rights to receive a refund will be impacted by the following conditions:

- The vehicle must not have travelled more than 500km from date of delivery and/or sustained any damage or disrepair before it is returned.
- The vehicle must be returned to the CMI Toyota dealership that delivered the vehicle. Any charges associated with the vehicle's return will be the responsibility of the customer.
- If the customer does not take delivery of the vehicle within 7 days of being notified that it is ready for delivery.
- The vehicle must remain unencumbered and owned by the customer.
- If the refundable amount is not enough to discharge any encumbrance granted by the customer and the customer elects not to pay the balance in order to discharge the encumbrance.
- If there is a trade-in associated with the purchase of the vehicle, CMI Toyota will not transact upon the trade-in until the 7 day refund period has expired.
- The 7 day money back guarantee is applicable to private buyers only. Trade buyers, rental/hirer business or otherwise are not eligible.
- The 7 day money back guarantee does not apply to new cars or demonstrator models.
- The customer is liable for all parking fines, penalties and/or road traffic infringements while the vehicle is in their possession.

Your rights under Australian Consumer Law:

Any rights that you have under this money back guarantee are in addition to any rights you may have under the Australian Consumer Law. This money back guarantee does not affect or in any way vary any statutory warranty rights that you may have.